



# COURAGEOUS CONVERSATIONS

Mastering the Important Conversations You've Been Avoiding

Do you struggle to communicate with compassion and accountability  
 Worried that people will misunderstand or misconstrue your meaning?  
 Need things to get better quickly?  
 Want your people to solve their own problems like mature adults?

A cornerstone of productive, positive work cultures is the ability to communicate within a team with compassion, accountability, non-judgement, and accuracy. This presentation will help owners, managers, and team members stop avoiding these important conversations and learn to embrace and succeed with them by using a self-management checklist and a simple 4-step conversation framework. This presentation includes real-life examples, live demonstration, and tremendous inspiration about what can be accomplished both professionally and personally by succeeding with necessary conversations about broken agreements, under performance, non-participation, negativity, or toxic behavior. Learn a life-changing way to improve leadership, relationships, and results.



Attendees will learn to: \_\_\_\_\_

- ▶ 3 steps to developing a leadership mindset
- ▶ 4-part courageous conversation framework
- ▶ How to lead and coach others to unlock their potential and create alignment and accountability



MANAGEMENT SKILLS

Suggested Audience: Executives and business leaders; business owners; office administrators, managers; individual leaders; team managers, team members

