



LEADERS OF THE PRIDE

Unleash the Instinctive Practice Manager and Trainer in YOU!

A lion cub's life depends on how the Lioness helps them quickly become independent – just like employees depend on us to teach the skills they need to be successful.

What can we learn from the Lioness' approach?

It's a jungle out there!

Whether you manage 2 people or 200, join Katherine Eitel Belt, the Unsourced Communication Expert, as she takes us through the jungle of effective leadership, management, and training skills and demonstrates how adult learners make real and lasting change. She'll share lessons on coaching teams that will forever impact the way you teach important information and the way you create consistency and accountability to ignite employees' ultimate potential.

LEARN HOW TO:

- **Be the manager employees want to follow!**
- **Fire up your team** to accomplish the practice vision
- **Eliminate gossip**, blaming, complaining and negativity
- **Create a mature culture** of responsibility, positivity, and support
- **Increase compliance and accountability** without becoming the "bad guy"
- Organize and lead dynamic **team meetings**
- Turn challenging **employee reviews** into positive growth conferences
- No longer dread having **crucial conversations** with under-performing employees
- **Train for independence** and elevate self-esteem
- Effectively deal with difficult or **resistant learners**
- **Teach protocols** so they *really* get it!
- Use review mechanisms and **testing tools** such as **mystery shopper calls** effectively
- Make learning effective, affordable, and something your trainees actually look forward to!
- Adapt material for **one-on-one coaching**, tutoring, group trainings, team meetings, **online learning**, and **new employee orientations**
- **Love your job** as a manager/trainer more than ever!



This workshop is a must for Administrators, Office Managers, Team Leaders, & Trainers!

Sign up today!

November 2-3, 2017

San Diego, CA

Regularly \$1500

Early Bird: \$1200 'til Aug. 31

Register online:

OMW2016.eventzilla.net

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